



Leadership Of Self - An Introduction To Mindfulness & Inner Resilience For New Modes Of Working

Webinar

Tuesday 15 Sep 2020

"Knowing yourself is the beginning of all wisdom."

~Aristotle







A Word From Today's Chairman



Professor Michael Mainelli

**Executive Chairman** 

Z/Yen Group













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### Agenda



16:00 – 16:05 Chairman's Introduction

16:05 – 16:30 Keynote Address – Anuka Gazara-Anthony & Toby Corballis

16:30 – 16:45 Questions & Answers





Leadership Of Self - An Introduction To Mindfulness & Inner Resilience For New Modes Of Working



Anuka Gazara-Anthony

Search Inside Yourself Leadership Institute



**Toby Corballis** 

Managing Director

StoryPositive Limited

# Building resilience within leadership and teams

The intersection of neuroscience, mindfulness, and emotional intelligence in building resilience in a pandemic

**Presenters: Anuka Gazara-Anthony and Toby Corballis** 











### **Anuka Gazara-Anthony**

>20 years experience of mindfulness practice

>10 years HR & Programme Management



Founder of Janu Joyful Services

Advisor to Government and International Organizations,

incl. United Nations & International Labour Organization.



Masters: School of Oriental and African Studies Post-Grad Org. Leadership



### **Toby Corballis**

**Organisational Change Expert** 

Host: Wicked Problems Podcast



Author: Digital Leadership Delivered (Leanpub)

Five start-ups;

2 failed, 3 successful









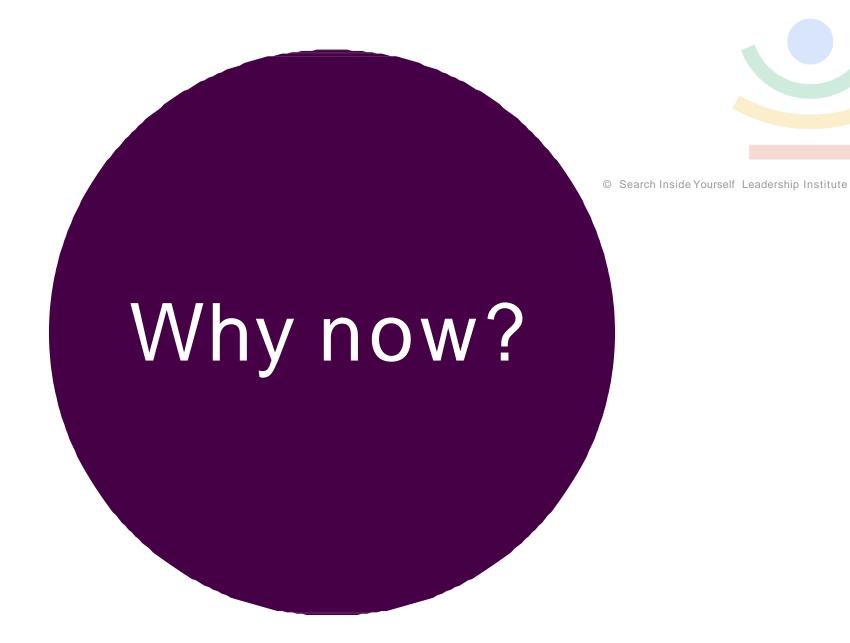
Once fell 300m off a mountain – very dramatic. The mountain survived



### Poll time

What percentage of time per day does the average person's mind wander?

- 1. 2%
- 2. 10%
- 3. 25%
- 4. 47%
- 5. 70+%







### The problem of problems

# 1. Critical Fais le maintenant

Must solve now

No time to think or plan

### 2. Tame Déjà vu

Seen before

Maybe complex, but solution known

# 3. Wicked Vu jàdé

Never seen before

May be contextual

Sit between & across departments

**Hidden impacts** 

**Appear intractable** 

No obvious stopping condition

#### Source:

Rittel, H.W.J. and Webber, M.M. (1973) 'Dilemmas in a general theory of planning', Policy Sciences, 4(2), pp. 155–169. doi: 10.1007/bf01405730

Grint, K. (2005) 'Problems, problems, problems: The social construction of "leadership", Human Relations, 58(11), pp. 1467–1494. doi: 10.1177/0018726705061314

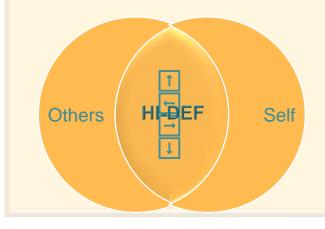


### Leadership – What is it?

### Leadership is HI-DEF, when leaders act with:

- Honesty
- Integrity
- Decency
- Ethics
- Fairness

Towards teams, colleagues, clients, competitors, AND self







### Leadership vs Management

Management	Leadership
Planning	Direction finding
Budgeting	Alignment
Organising	Motivation
Staffing	Inspiration
Measuring	Mobilisation for opportunity
Problem Solving	Removing obstacles / overcoming barriers
Doing the already known exceptionally well to produce consistent results	Agility and innovation for a prosperous future

### Adapted from:

Kotter, J. and Rathgeber, H., 2016, p143. *That's not how we do it down here!: a story about how organizations rise and fall - and can rise again*. Great Britain: Portfolio Penguin.



### Leadership vs Management

Innovative, Adaptive, and
Energetic AND
BUT Innovative, adaptive, and
Chaotic energetic

Well run

BUT

Bureaucratic, unable to

change quickly

Management without Leadership is futile, doomed to failure. We need the right mix of both. This holds whether from executives, management, employees OR internally as an individual

Graphic adapted from:

Kotter, J. and Rathgeber, H., 2016, p147. That's not how we do it down here!: a story about how organizations rise and fall - and can rise again. Great Britain: Portfolio Penguin.

Management

(from executives, management, and employees)

++

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Rigid, inflexible

AND

doomed

### Leadership now

Challenge: Walk the Covid19 tightrope

**Level**: Easy! 1 person per rope / don't look

down.

**Reality**: Everyone on same rope

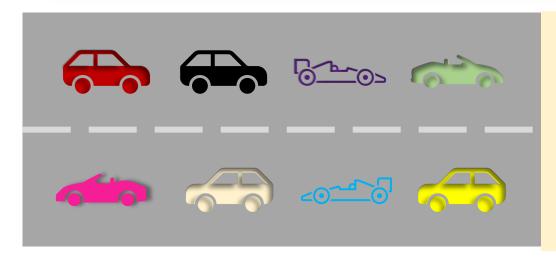
All looked down at once



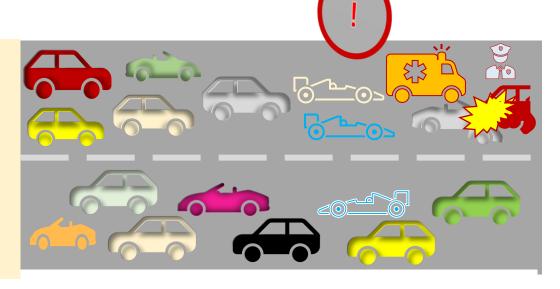




### Danger of Imbalance



Ego
Quality
Speed
Predictability
Quantity
Value



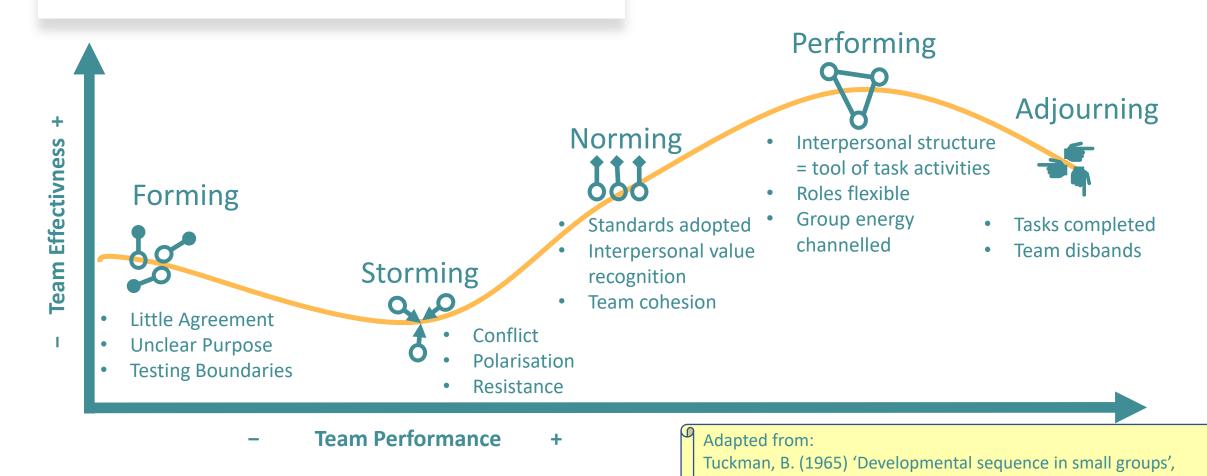
When the variables are balanced, the system flows and the team is resilient; the trend continues



When there's an imbalance, problems occur such as burn out, lower quality, unpredictable load, general slowdown, lower value, etc. at a personal and team level. **Flow** decreases.

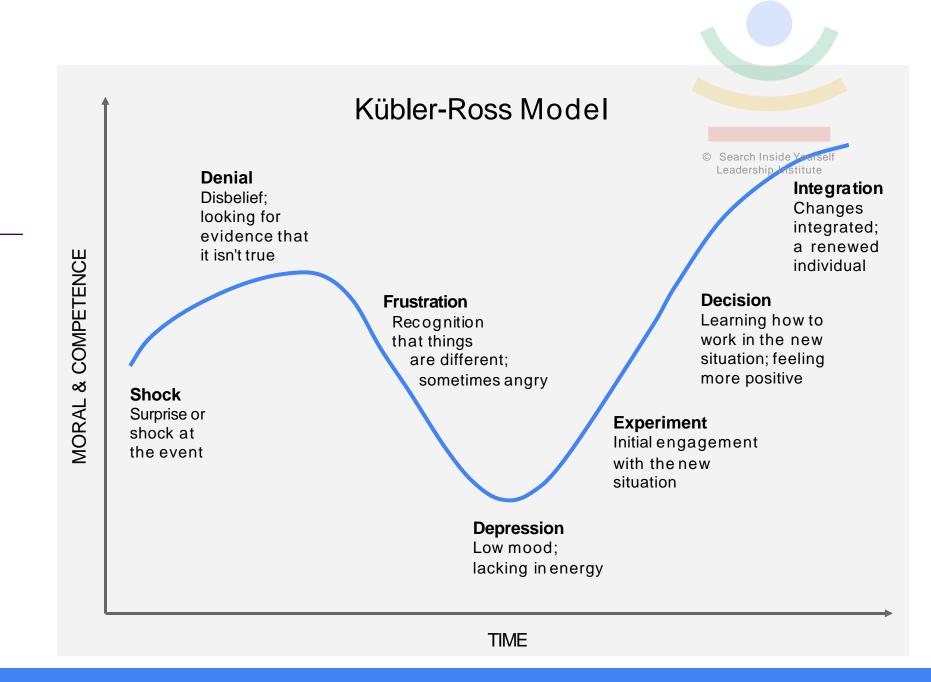


### The Tuckman Model (Teams)



Psychological Bulletin, 63(6), pp. 388 - 399

# Emotional Response to Change



Nothing is so painful to the human mind as a great and sudden change.

Mary Shelley



# Result = "Autopilot"

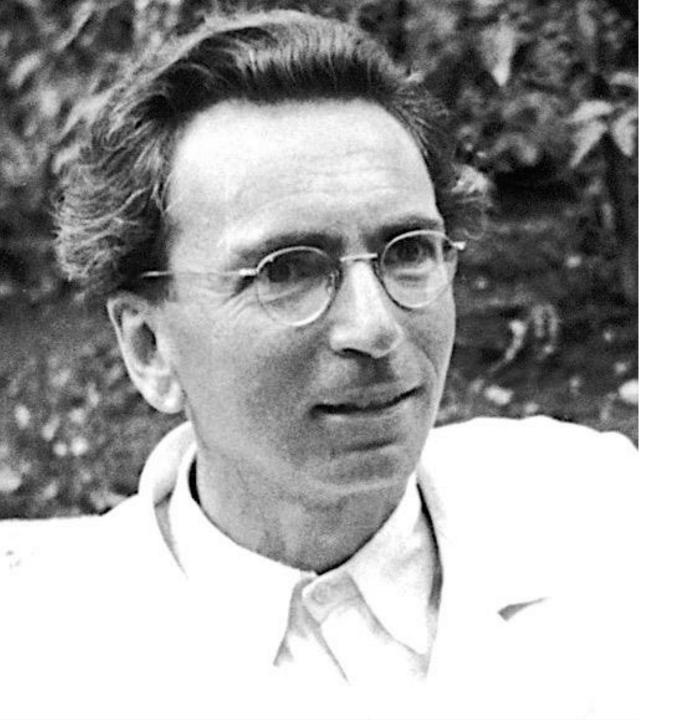
# **Autopilot Traits**

Attention is in the past or future

Distracted

Less aware

Act based on habit patterns and assumptions



"Between stimulus and response, there is a space. In that space is our power to choose our response. In our response lies our growth and our freedom."

Viktor Frankl's teachings, summarized by Steven Covey.



# Mindfulness

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# "Being Aware"

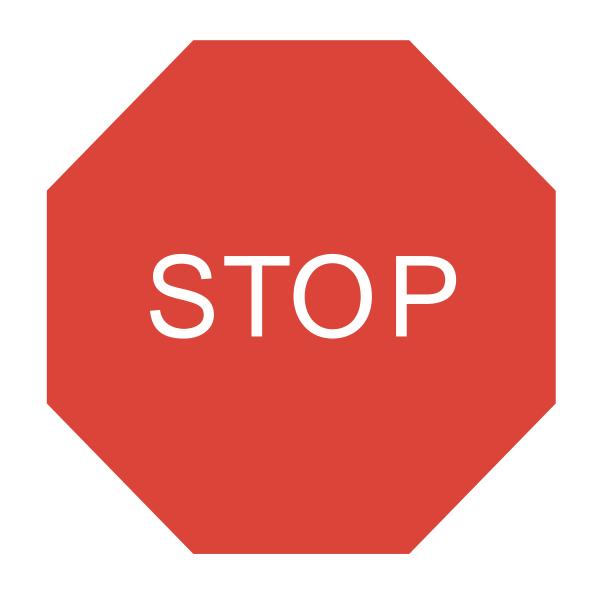
"Mindfulness means paying attention to what's happening in the present



### moment

in the mind, body and external environment,

with an attitude of curiosity and kindness."





Stop

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Take a breath

Observe

Proceed

# Three Center Check-in





## Micropractice

### Three Center Check-in





1st Breath: Notice your Body



2nd Breath: Notice your Feelings



3rd Breath: Notice your Thoughts



### Poll time (again)

What percentage of time per day does the average person's mind wander?

- 1. 2%
- 2. 10%
- 3. 25%
- 4. 47%
- 5. 70+%



### Answer time

47%

Average time spent Mind-wandering

70%

Leaders report regularly unable to be attentive in meetings

02%

Regularly make time to enhance personal productivity



### Thank You

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tobycorballis



Wicked Problems PODCAST www.wickedproblems.fm

https://leanpub.com/digitaldelivered

### **QUESTIONS & DISCUSSION, ANSWERS?**















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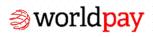






































### THANK YOU FOR WATCHING

### Forthcoming Webinars

> 16 September 2020 (12:00) FSG Anti-Money Laundering (AML) Task Force: AML Tech - Regulatory Tickbox Or Great Experience?

> 17 September 2020 (12:00) <u>Employment-Related Securities: The Complexity Unravelled Into Practical Application</u>

> 21 September 2020 (16:00) The Right Balance? Using A Quantum Annealing Computer For Your Portfolio

> 24 September 2020 (10:00) Greening The Future; What Financial Markets Can Do To Help

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